

# Sage Construction and Real Estate

## Sage Business Care Plan Changes

Although we are discontinuing the Sage Business Care Bronze plan, we believe that by upgrading to the Silver or Gold plan you will not only get more personalized care, but also have better opportunities to protect and extend the value of your software investment.

Sage recognizes that product support is a critical component to running your system more efficiently and we've found that customers are more satisfied when they have a higher level of Sage support. We are able to help you focus on the software issues that are most essential to your business operations, then explore various options to maximize the use of your Sage solution.

By making this change, Sage believes that the Business Care Silver or Gold plan can:

- Simplify your interaction with Sage to ensure the best possible experience for you.
- Provide you with a consistent level of support, so you know what to expect every time you talk with us.
- Provide access to key information that every customer needs to keep their Construction and Real Estate solution running effectively for their particular business needs.
- Continue to add more value and expand the benefits of our current plans over time.

Get the full details below on your options and benefits. If you have questions about the support plans, or want to know more about what this means to your business, please call your Sage representative at **1-800-858-7098** or your Business Partner. We're happy to help!

## Sage Business Care Plans

Enroll in the Sage Business Care plan that best suits your business requirements. You can be assured that we'll deliver value to your organization by helping you reduce the time, resources, effort, and cost of operating your Sage solution.

To renew or get more details, call **1-800-858-7098**.

Sage Business Care	Silver	Gold
New Version Upgrades	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Software Assurance (Maintenance Releases, Notifications, and Alerts)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Online Knowledgebase Access 24x7	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Multi-Year Renewal Options	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Customer Support Cases	5	Unlimited
Remote Desktop Support	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Sage Customer Conference Discount	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Training Discount		<input checked="" type="checkbox"/>
After-Hours/Weekend Support		Add-On

### Sage Construction and Real Estate

15195 NW Greenbrier Parkway | Beaverton, OR 97006 | 800-628-6583 | [www.SageCRE.com](http://www.SageCRE.com)

©2013 Sage Software, Inc. All rights reserved. Sage, the Sage logos and the Sage product and service names mentioned herein are registered trademarks or trademarks of Sage Software, Inc., or its affiliated entities. All other trademarks are the property of their respective owners.

